**Shyam Prasad Boga**

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## Summary

* 7+ years of experience in functional testing for Client/Server, Windows, Mobile, Graphics and web applications using Manual and Automated procedures.
* Areas of Expertise: SDLC (Software Development Life Cycle), STLC (Software Testing Life Cycle), Defect Life Cycle, scheduling and execution, Agile methodology.
* Proficient in HLA documentation, test case creation, test execution and defects tracking.
* Experienced in different types of testing like functional, system, regression, integration, smoke, UAT, cross browser compatibility & data base testing.
* Interaction with the BA & Development teams via Emails & Conference calls.
* Good experience in Managing a team of test engineers in their daily duties.
* Commitment, result oriented and interested to learn new technologies.

**Experience**

* Currently working in Syntel Limited as Sr.Test Engineer from April 2010 to till date.
* Worked in Aloha Technology Pvt Ltd. Pune as a QA Engineer from Dec 2006 to Mar 2010.

## Technical Skills Summary

**Languages**: C, C++.

**Operating Systems**: Windows, MAC.

**Databases**: SQL Server 2005.

**Bug Tracking Tools**: Bugzilla, Clear Quest, QC - ALM 11.5.

**Automation Tools**: Quick Test Professional (QTP)

**Configuration Tools**: SVN, Visual SourceSafe

**Domains**: BNFS, Insurance, e-Learning & Mobile Applications.

# Academic Education

# B.Tech (EIE) with 63% from J.N.T.University, Hyderabad.

# Achievements:

* **Aloha Technology Pvt. Ltd**. -- Best Employee award for dedicated work on Star Board Software project.
* **Syntel Ltd.** -- Got Syntel Star Values - **STRETCH** award for the Message Manager Project in July 2010.

**Completed ISTQB – Foundation level Certification.**

## Projects Experience

**Project #1 –**

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| **Work Unit** | Syntel Ltd |
| **Client** | AMEX |
| **Name of the Project** | IBPP – International Bill Payment Platform |
| **Duration** | 1st Aug 2013 – till date. |
| **Team Size** | 8 |
| **Designation** | Sr. Test Engineer |
| **Role** | Team Member |
| **Technologies/Tools** | Manual testing, QC ALM 11.5 |
| **Description:** IBPP Stands for International Bill Payment Platform. It is a batch Submission and Authorization platform for Batch Submitters. Batch Submitters are merchants or 3rd party aggregators who submit Card transactions to Amex batched together in a text file. The physical card is not present during the transaction and there is no swipe or a POS terminal involved. IBPP validates the files and performs Batch Authorization of the transactions using the CAPN Batch-Auth platform and submits the approved transactions to downstream submissions and settlement systems. | |
| **Responsibilities:**   * Understanding the Functional Requirement Specification. * Prepared Test strategy, Test planning, Traceability matrix documents. * Involved in all the phases of testing Smoke & Sanity, Functional, Regression, Integration, System Testing. * Developed test cases and test scenarios as per the Software Requirements Specification. * Involved in reviewing and executing test cases. * Involved in test data preparation. * Validation of the results and logging the defects in ALM 11.5.. * Ensure that all elements of the product are thoroughly tested per the requirements documentation. * Interaction with the Onsite Teams via Emails & Conference Calls. | |

**Project #2 –**

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| **Work Unit** | Syntel Ltd |
| **Client** | Moody’s Investor Services |
| **Name of the Project** | Pyramid PFG |
| **Duration** | 1st March 2012 – July 2013.. |
| **Team Size** | 8 |
| **Designation** | Test Engineer |
| **Role** | Team Member |
| **Technologies/Tools** | Manual testing, Clear Quest. |
| **Description:** Moody's Investors Service is a leading global credit rating, research and risk analysis firm which provides crucial benefits and valuable opportunities for issuers and investors. Analyst gives Long term/ Short term Ratings to the different ratable entities Organization, Sale, Maturity, Enhancement in Pyramid - PFG (Public Finance Group) application. Once Ratings are released Pricing sheet(s) will get triggered. In which there are different types of Pricing types like: Standard, Preferred, FIP, PPM are applied to the Sale(s) depending on number transactions by the Customer in the past. | |
| **Responsibilities:**   * Understanding the Functional Requirement Specification. * Prepared Test strategy, Test planning, Traceability matrix documents. * Involved in all the phases of testing Smoke & Sanity, Functional, Regression, Integration, System Testing. * Developed test cases and test scenarios as per the Software Requirements Specification. * Involved in reviewing and executing test cases. * Involved in test data preparation. * Validation of the results and logging the defects in CQ. * Retesting the fixed defects and update the status in CQ. * Ensure that all elements of the product are thoroughly tested per the requirements documentation. * Interaction with the Onsite Teams via Emails & Conference Calls. | |

**Project 3 –**

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| **Work Unit** | Syntel Ltd |
| **Client** | BARCLAYS |
| Name of the Project | BFA (Bulk File Application) |
| **Duration** | 1st Jan 2011 – 29th Feb 2012 |
| **Team Size** | 15 |
| **Designation** | Test Engineer |
| **Role** | Team Member. |
| **Technologies/Tools** | Automation testing - QTP 10.0, QC 10.0 |
| **Description:** A single electronic 'gateway' through which customers can send payment and collection instructions directly to Bank it enables customers to:   * Make automated same day and three day payments in the UK. * Make electronic international payments. * Issue currency drafts and sterling drafts. * Transfer funds between their UK accounts in sterling or other currencies. * Collect direct debit from the UK. | |
| **Responsibilities:**   * Understanding the Functional Requirement Specification. * Prepared Test strategy, Test planning, Traceability matrix documents. * Involved in all the phases of testing Smoke & Sanity, Functional, Regression, Integration, System Testing. * Involved in creation and execution of Automation scripts using QTP 10.0 * Involved in test case and test scenarios creation as per the CR documents. * Executing test cases, publishing test result, logging defects for the project in QC. * Review bug reports from the test engineers for errors prior to them being entered into the Quality center software. * Involved in test data preparation. * Retesting the fixed defects and update the status in QC. | |

**Project 4 –**

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| **Work Unit** | Syntel Ltd |
| **Client** | Unitrin Services Group – U.S. |
| Name of the Project | Message Manager |
| **Duration** | 1st April 2010 to 31st Dec 2010. |
| **Team Size** | 15 |
| **Designation** | Test Engineer |
| **Role** | Team Member. |
| **Technologies/Tools** | Manual testing, Bugzilla. |
| **Description:**  USG (Unitrin Services Group) AP-eRequest is an in-house application developed by Enterprise Content Management Service team of Unitrin Services Group. The user interface (UI) for this application is developed using Java Server Faces (JSF) and ICE faces technology.USG management wants to enhance the UI along with some fixes and application behavior changes to the existing application and also upgrade from existing Bonita BPM version 4.1 to 5.1 | |
| **Responsibilities:**   * Analyzing the BRD created by BA’s for further initiation of QA HLA. * Executing test cases, publishing test result, logging defects for the project in Bugzilla. * Involved in all the phases of testing Smoke & Sanity, Functional, Regression, Integration, System Testing. * Interaction with the Onsite Teams via Emails & Conference Calls. | |

**Project 5 –**

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| **Work Unit** | Aloha Technology Pvt. Ltd. |
| **Client** | Hitachi Software, Japan. |
| Name of the Project | Star Board Software. |
| **Duration** | 4th Dec 2006 – 30th March 2010 |
| **Team Size** | 9 |
| **Designation** | Test Engineer |
| **Role** | Team Member |
| **Technologies/Tools** | Manual testing, Bugzilla, QC 10.0. |
| **Description:** The Star Board family includes a range of hardware configurations to fit all presentations in education, communication & Interactive Media Solutions. This software permits presenters to run computer applications and add free-hand annotations to the displayed graphics using pen-type devices. | |
| **Responsibilities:**   * Performed Manual testing of Star Board Software in Windows, MAC, Linux Leopard operating systems. * Involved in testing different Graphical objects developed QT (Nokia’s) technology. * Develop, review and execute the test Cases. * Defect management, Defect tracking and Defect logging using QC and Bugzilla. * Performed testing in real time Star board hardware. * Responsible for taking the on-site calls, simulating the problem, logging issues. * Created and tested different installers (MSI) for the starboard software. * Tested the application in different languages. * Closely interacted with development team to resolve the issues. | |

# Personal Details

Date of Birth : 13th August, 1981

Gender : Male

Marital Status : Married.

Languages Known : English, Hindi, Telugu.

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